1302	ntmo-e good	morning command center east mike artist
	zdc	good morning uh lynn becker ops manager down washington i know it's probably a little bit early to tell a lot but what just happened in new york do you know off hand if uh the [p area] for rescue operations of by chance there'd be a t f r that whether the trade center is underling any of the new york routes and if so
	ntmo-e	my conservations with the tracon or the specialist uh probably five or ten minutes ago was uh no uh it wouldn't preclude normal operations in the tracon they didn't want me to even stop uh the call was made to offer should we stop do you want to assess do we have uh should we put everybody in the hold uh
	zdc	right
	ntmo-e	he said no it doesn't have any uh it's not going to have any affect he can still run a normal operation so
	zdc	ok
	ntmo-e	and that was a few minutes so i think that probably address what you're getting at
	zdc	that's good uh thank you very much
1303	ntmo-e all rig	ghty
	zdc	bye
	telephone	call terminated
1304	ntmo-e	command center east mike

unknown	yeah mike put the sup on
ntmo-e	that's me
unknown	ok
unknown	we're ground stopping everything in and around new york
ntmo-e	absolutely and that's what we're doing too
unknown	ok i would suggest that you go to boston center and washington center
ntmo-e	did it already pete
unknown	ok bye bye
ntmo-e	all right
telephone	e call terminated
ntmo-e	command center east mike
unknown	mike who
ntmo-e	artist
unknown	mike artist this is john bargainier up at the five thirty new england region

ntmo-e	john	
ane-530	hi we would like uh the five hundred here has requested that you ground stop all departures out of the new england region	
ntmo-e	done	
ane-530	thank you	
ntmo-e	anything else john	
ane-530	uh no	
ntmo-e	all ready done a couple minutes ago	
ane-530	(unintelligible) ok	
ntmo-e	thanks	
ane-530	thank you	
telephone call terminated		
ntmo-e	command center east mike artist	
zdc	hey mike lynn we just uh got ground stop and everything going into new york now we understand and yet another airplane (unintelligible)	
ntmo-e	yeah i want you to stop all your departures coming out of uh washington center period for a little while here (unintelligible)	

	zdc	anything in the new york area
1306	ntmo-e anyt	hing period
	zdc	what about en routes are we going into hold or is it too early to
	ntmo-e	uh if the center can take it then that's ok what i'm concerned about concerned about is anyone else getting up into the air so stop all your departures
	zdc	SO
	ntmo-e	and we'll take an assessment here in a few minutes
	zdc	i take it we're stopping them nationwide
	ntmo-e	yes
	zdc	ok
	ntmo-e	well we're stopping new york first tiers and we're stopping nationwide into new york
	zdc	right
	ntmo-e	ok
	zdc	ok
	ntmo-e	all right
	telephone	e call terminated

ntmo-e command center east (unintelligible)		
ane-530	(unintelligible) john bargainier (unintelligible)	
ntmo-e	john how ya doing what's happening	
ane-530	i know you guys are busy	
ntmo-e	yeah	
ane-530	we got a crisis center going down here in the region	
ntmo-e	ah we have down here too	
ane-530	ok uh the five hundred here is requesting uh	
ntmo-e	i tell ya let ya talk to a sup ok hang on	
ntmo-e	hey john	
ane-530	yeah	
ntmo-e	hey everyone is kind of busy right now call back four five two five in about ten minutes	
ane-530	(unintelligible)	
ntmo-e	they're all busy right now and i can't help you with that ok	
ane-530	ok	
ntmo-e	you've got to give guys about ten minutes all right	

ane-530	all right
ntmo-e	four five two five thanks
telephone	call terminated
unknown	command
ntmo-e	command center (unintelligible)
ntmo-e	command center east mike artist
unknown	mike john slaughter washington
ntmo-e	hi
unknown	hi for planning purposes uh can you tell me is new york is going to take more traffic we have quite a few more airplanes (unintelligible)
ntmo-e	a t c zero at new york center right now
unknown	it is zero now
ntmo-e	yes
unknown	ok so i'll tell these people look for divert
ntmo-e	there you go
unknown	ok

ntmo-e	be a long day
unknown	all right thanks bye
telephone	call terminated
ntmo-e	command center east mike artist
unknown	hey mike pete mulligan
ntmo-e	hi pete
unknown	hey mike just to verify uh the message to be give we give it to one of the t m c's earlier and never got passed that new york center is a t c zero
ntmo-e	got the a t c zero what time did you call that pete
unknown	i think our t m c talked to wanda about uh zero seven thirteen oh seven there abouts
ntmo-e	(unintelligible) zero
ntmo-e	uh i've got to and through new york center ground stop out nationwide
unknown	right
ntmo-e	i got newark closed by the port authority
unknown	kennedy's we're not taking arrivals into kennedy either

ntmo-e	no kennedys no newarks are you
unknown	right
ntmo-e	are you taking la guardia or sats or anything else
unknown	right now nothing in or out of new york center and nothing landing philadelphia we're putting them down in philadelphia for right now
ntmo-e	all right i'll put phillys ok
unknown	and we'll update that uh as soon as we get organized here
ntmo-e	ok what else do you know that you can tell me pete
unknown	uh
ntmo-e	obviously everyone is asking
unknown	uh just to confirm the airplanes into the world trade center
ntmo-e	yeah two airplanes newark saw it happen
unknown	yep
ntmo-e	uh the military scrambling and everything
unknown	yep yeah we had the military up soon soon after the first one one went in but obviously didn't even get close to the area because (unintelligible)

ł

ntmo-e	yeah no other calls or any other information
unknown	that's all we've got so far mike
ntmo-e	all right i'll talk to you in a bit
unknown	ok
ntmo-e	bye bye
telephone	e call terminated
ntmo-e	command center east mike artist
unknown	yes sir (unintelligible) cincinnati (unintelligible) reference this world trade center thing uh i know the other telcon is going on right now but you gonna have a special perhaps uh
ntmo-e	i'm sure we'll have a special telcon here within the next hour but right now i don't have any time scheduled for it
unknown	(unintelligible)
ntmo-e	trying to get a handle on what's going on and get get an assessment for later i would expect a significant amount of delays going into new york here for today
unknown	how you going to get the word out (unintelligible)
ntmo-e	we'll send an advisory regarding any telcons that we're going to run all right

appreciate it thanks a lot unknown **telephone call terminated** ntmo-e command center east mike artist mike this nancy unknown hi ntmo-e i have jeff griffith on the line and he needs to talk to either linda nancy or john all right linda is down here uh john's right here hang on one ntmo-e second nancy ok thank you john white ntmo-e john hold on for jeff griffith please nancy ok ntmo-e griffith hello hi jeff ntmo-e griffith who's this john white ntmo-e

1318

	griffith	listen i need a place and number that i can call you anytime and talk to you so do you have a number
1319	ntmo-e	you can call uh let me get a nom number that'll well be open all the time seven zero eight five one four four
	griffith	ok i've been calling that one and it rings off the hook so make sure someone answers it all right
	ntmo-e	all right
	griffith	all right now tell me what kind of restrictions we got in for the uh the new york area what the air traffic control picture there
	ntmo-e	new york center's declared at c zero
	griffith	because of what
	ntmo-e	because they don't know what the security threat is to their facility and they're trying to work that out right now uh we have done a first tier ground stop for new york new york center
	griffith	hang on
1321	griffith	go ahead with new york center
	ntmo-e	we have a first tier ground stop for new york center on all new york arrivals uh uh excuse me we just went to nationwide uh we uh new york tracon believes they can still uh uh work aircraft we are still to uh get their status and see if we can start getting aircraft rolling we're taking an inventory of all the aircraft in the first tier center we still have some suspected aircraft that there's a third aircraft a delta aircraft out of boston that we're still checking on and uh we haven't really established uh the second aircraft that his the uh second tower

	griffith	all right
	ntmo-e	it's either an american or a united we don't know which
	griffith	it's a united one seventy five see if you can find out the departure point and the destination
	ntmo-e	its boston and i'll get the destination for ya
	griffith	all right
	ntmo-e	and what else do ya need
	(garbled/fr	agmented/unintelligible background conversation)
1323	ntmo-e	hey jeff united one seven five was going to los angeles jeff
1324	griffith	you still there john
1325	ntmo-e	yes
	griffith	all right stay with me
	ntmo-e	you got time for some information
	griffith	uh let me ask you one
	ntmo-e	go ahead

griffith	um there is a question about a chicago to l a flight um can you check with chicago center or some one in fact what we need to do is um get an awareness up to all the t m c's or the traffic management units and report any unusual circumstances direct to the command center of loss identification or any radio uh any unusual radio transmissions
ntmo-e	uh ok uh i have one of those reports for ya
griffith	go ahead
ntmo-e	american seven
griffith	go ahead
ntmo-e	dulles to los angeles was a flight level three five zero west of charleston west virginia in indianapolis air space they have lost the target uh they are going back and looking for the aircraft now they don't have a primary or anything like that
griffith	what time
ntmo-e	uh ten minutes ago
griffith	all right
ntmo-e	the previous one i said there was a delta involved they have found the delta aircraft it's no longer a uh problem
griffith	all right
ntmo-e	and i will check with chicago and uh we have done what you asked for the first tiers centers off new york we will expand that nationwide

griffith	all right
ntmo-e	now we do you want to consider since i understand i don't have the truth that we have a threatening tape from somebody do you want to do a nationwide ground stop
griffith	uh we're talking about that right now uh just have canoles correction just make sure we get this information out to all the centers to report to you any unusual transmissions or any loss of radio identification
ntmo-e	we'll do that right now
griffith	all right stay on the line ok don't hang this thing up
ntmo-e	ok
griffith	all right
(garbled/fra	gmented/unintelligible background conversation)
ntmo-e	jeff
unknown	this doug sitting next to jeff
ntmo-e	hi this is john white and we just did a nationwide ground stop
doug	ok
ntmo-e	uh we are going out and requesting any uh information on uh uh any other aircraft we may have and i am checking specifically on chicago departures was that a chicago to los angeles

doug	yes
ntmo-e	and i'm setting the phone down so i won't hang up but i'm setting the phone down
doug	ok
ntmo-e	all right
(garbled/frag	gmented/unintelligible background conversation)
ntmo-e jeff	
doug	this is doug
ntmo-e	doug we just had another report united nine three who was in celevaland center's airspace somewhere around [dryer] intersection just reported that they heard screaming on the frequency and the people have a bomb on board the aircraft departed newark en route to san francisco was the report
doug	you know what type
ntmo-e	uh no i don't have that information
doug	we're tracking him right
ntmo-e	correct we're still tracking him at this time
doug	ok thanks bud
ntmo-e	all right

	(garbled/fragmented/unintelligible background conversation)		
1340	ntmo-e doug john		
	doug	yeah	
	ntmo-e	another report continental three twenty one over south bend indiana en route from cleveland to denver squawked highjack three times but uh we have made contact with the pilot and the pilot has told us everything is ok but we need to know that he did squawk highjack	
	doug	contact was made and pilot says everything is ok but we are trying to determine why he squawked highjack	
	ntmo-e	correct	
	doug	fine (unintelligible) thanks man	
	ntmo-e	ok	
	doug	ok	
	(garbled/fragmented/unintelligible background conversation)		
1341	unkown	plane crashed into the pentagon	
	ntmo-e	doug	
	doug	yeah john	
	ntmo-e	united nine three we spoke about him before	

	doug	yes
	ntmo-e	he is reversing course over akron they just lost his transponder he is heading eastbound
1342	doug	what kind of airplane do we know yet
	ntmo-e	ah just a second seven fifty seven the aircraft is descending
	doug	he is descending
	ntmo-e	correct
	doug	you heard that uh that uh somebody crashed into the pentagon
	ntmo-e	i see the picture on n b c
	doug	it's on n b c
	ntmo-e	correct
	doug	all right buddy thank man
	ntmo-e	all right
1343	(garbled/fra	agmented/unintelligible background conversation)
	ntmo-e	doug john
	doug	yeah john

	ntmo-e	we are diverting all international aircraft inbound into the united states especially from europe they're going divert to canada at this time
	doug	thank you bud
	ntmo-e	ah that's all i got
	doug	thanks
	ntmo-e	bye
	(garbled/frag	gmented/unintelligible background conversation)
1344	unknown	hello hello
1345	(garbled/frag	gmented/unintelligible background conversation)
	doug	john
1346	ntmo-e	doug john
	doug	ya john hang on john please make sure someone is on this line at all times are your there
	ntmo-e	i'm here
	doug	all right put in a national ground stop to all airports put everything on the ground
	ntmo-e	we've already done that

doug	who told you to do it
ntmo-e	we did it on our own
doug	ok don't take any action like that on your own ok this whole thing needs to be coordinated that the decision by the administrator so put everything on the ground and keep somebody on this line at all time please
ntmo-e	ok united ninety three
doug	go ahead
ntmo-e	is twenty nine miles out of twenty nine minutes out of washington dc twenty nine minutes out of washington d c and tracking toward us this is the one that reversed course in ohio
doug	yes go ahead
ntmo-e	that's all i have
doug	all right please keep someone on this line i need to you at anytime
ntmo-e	ok
doug	thank you
(garbled/frag	gmented/unintelligible background conversation)
doug	john
ntmo-e	this is arthur

	doug	who is it
	ntmo-e	this is arthur
	doug	all right get john please
	(garbled/frag	gmented/unintelligible background conversation)
1348	ntmo-e	ok (unintelligible) john white
	doug	john ok the united ninety three is twenty nine minutes out of where
	ntmo-e	uh he's heading toward the washington area he has he was at flight level three five zero he turned around at akron ohio and is tracking toward the washington area at this time
	doug	all right all right please stay on the line
	(garbled/frag	gmented/unintelligible background conversation)
1349	doug	john
	ntmo-e	yes
	doug	ok united ninety three uh type aircraft
	ntmo-e	boeing seven fifty seven
	doug	ok ok you there john
	ntmo-e	yes

	doug	there pulling jeff away to talk about united ninety three
	ntmo-e	uh do we want to think uh about scrambling aircraft
	doug	uh god i don't know
	ntmo-e	uh that's a decision somebody is going to have to make probably in the next ten minutes
	doug	uh ya know everybody just left the room (unintelligible)
	(garbled/frag	gmented/unintelligible background conversation)
1350	ntmo-e	doug i have another one
	doug	go ahead
	ntmo-e	uh united nineteen nine excuse me delta nineteen eighty nine cleveland to boston currently in cleveland center's airspace in northern ohio and has confirmed highjack
	doug	holy cow nothing new yet then they're still going well cleveland to boston he's coming eastbound
	ntmo-e	he's coming eastbound
	doug	all right partner
	ntmo-e	all right
1351	(garbled/frag	gmented/unintelligible background conversation)

doug	john
ntmo-e	yes
doug	do you know what a vi vi thirty six is for a call sign
ntmo-e	no
doug	we're getting a request to authenticate call sign from uh j f k approach
ntmo-e	don't know that call sign
doug	i don't know either
ntmo-e	i'm doing research though
doug	ok
(garbled/fra	gmented/unintelligible background conversation)
ntmo-e	hey doug he was originally going cleveland to los angeles
doug	cleveland los angeles
ntmo-e	and is turning around going to boston
unknown doug	jesus christ he's turning around going to boston you said
ntmo-e	that's where we believe he's being highjacked to yes

	doug	what's his call sign
	ntmo-e	that's the delta i told you
	doug	all right so he was cleveland los angles now he's cleveland boston
	ntmo-e	correct
	doug	ok
	(garbled/f	ragmented/unintelligible background conversation)
1353	doug	john peter's talking to monty now about scrambling
	ntmo-e	ok
	(garbled/f	ragmented/unintelligible background conversation)
1354	ntmo-e	doug i was just advised that we are scrambling in the washington and new york area
	doug	we are scrambling in the washington and new york area
	ntmo-e	that's what i've been told
	doug	ok buddy
	(garbled/	fragmented/unintelligible background conversation)
1355	ntmo-e	ok we just got an update on delta nineteen eighty nine

	doug	ok
	ntmo-e	who has advised he is not a trip flight and he is returning to cleveland
1356	doug	i am confused as all get out
	ntmo-e	well a trip flight is the code
	doug	trip flight is returned to cleveland what does that mean john
	ntmo-e	that means he's not being high jacked he thinks
	doug	ok all right thanks
	ntmo-e	all right
	(garbled/fra	agmented/unintelligible background conversation)
	ntmo-e	ok we don't have a position any longer on united ninety three
	doug	ok boston
	ntmo-e	he did pass right over pittsburgh that about the last time we saw him
1357	doug	ok nine fifty six and uh we lost him over pittsburgh
	ntmo-e	that was the general area yes
	doug	ok buddy

(garbled/fragmented/unintelligible background conversation)

ntmo-e	united ninety three is two zero miles northwest of johnstown		
doug	two zero miles northwest on primary		
ntmo-e	uh well that's a report from another aircraft		
doug	ok		
ntmo-e	all right		
(garbled/fra	gmented/unintelligible background conversation)		
doug	john we got anymore out liners continental three twenty one do we now anything about him yet now john john hey john		
ntmo-e	johns on		
doug	do you know anything about continental three twenty one now do we know what his status is		
ntmo-e	i have no update on continental three twenty one i'll get you one		
doug	ok do me a favor		
ntmo-e	yes		
doug	when did we issue the nationwide ground stop what time		

	ntmo-e	about uhhh seven minutes before jeff told us to do it
	doug	(laugh) which was when do we think about thirty minutes ago
	ntmo-e	i can get a time for that i have someone trying to keep a chronology but right now its pretty hectic
	doug	ok
1359	(garbled/fra	gmented/unintelligible background conversation)
	unknown	was there a guard standing outside the door
	unknown	outside our door (unintelligible)
	unknown	uh suppose to be
	unknown	george george would you ask them to get you time when we got the nationwide ground stop when we did it i think he's says there's going to be somebody guarding the doors
	unknown	there is
	unknown	uh no they're guard they're waving everybody in the gate right now harry burgmen just came in and there's no guard at the door (unintelligible) i'm talking to the guard at the door but i would say he'd probably be a side door rather than the front door right
1400	doug	looks like another one john just tried to go into world trade or something else imploded in the building
	ntmo-e	ok just a second we we the united ninety three was spotted by a vfr at eight thousand feet eleven eleven miles south of indianhead just north of cumberland maryland

	doug	ok
	ntmo-e	and i see that another one went into the world trade center into the street it looks like we uh the approximate time for time for the nationwide ground stop was thirteen twenty five
	doug	thirteen twenty five thanks buddy
	ntmo-e	ok
	(garbled/frag	gmented/unintelligible background conversation)
1401	ntmo-e	united ninety three
	doug	yes
	ntmo-e	was waving his wings as he went past the v f r aircraft they don't quite know what that means rocking his wings
	doug	ok
	ntmo-e	ok
1401 end of side 1		

end - side one - tape one

start - side two - tape one

(garbled/fragmented/unintelligible background conversation)

doug	ok john
ntmo-e	yes
doug	got a uh secret service is saying there is a northwest airline inbound from pittsburgh to d c that is unaccounted for
ntmo-e	northwest airlines
doug	right
ntmo-e	ok we'll uh track that down
doug	ok
ntmo-e	that's for pittsburgh to new york
doug	pittsburgh to d c
ntmo-e	pittsburgh to d c
doug	national or dulles i don't know
ntmo-e	american seventy seven
doug	yes

1404	ntmo-e	the indiana state police well they reported the aircraft was have gone down just on the boundary between uh uh ohio and kentucky the cincinnati area we're waiting for conformation on that
1405	doug	thank you
	ntmo-e	ok
	(garbled/fra	agmented/unintelligible background conversation)
	unknown	united ninety three yeah we've got that one already we know about that one ok
1405	unknown	yeah john
	unknown	john john
	ntmo-e	yes
	doug	they confused up they think that northwest is the united ninety three
	ntmo-e	ok united ninety three we're now receiving a transponder on and he is at eighty two hundred feet
	doug	now transponder and his eighty two hundred
	ntmo-e	southeast bound still
	doug	eighty two hundred feet and now getting a transponder on him
	ntmo-e doug	correct ok buddy

(garbled/fragmented/unintelligible background conversation) 1406 ntmo-e ok we've lost radar contact with united ninety three all right doug 1407 ntmo-e sixteen south of johnstown where they lost united ninety three and it was heading turning one four zero heading doug which will put him to what do you think uh i guess that put him down coming right just west of dulles ntmo-e doug ok ntmo-e if he stays on that heading of course (garbled/fragmented/unintelligible background conversation) doug how we doing john with getting that stuff on the ground ntmo-e uhh we're they're not they're still going to their original destinations if you look at a t s d you'll see that the eastern part of the united states is thinning out doug ok uh you know airports like dulles uh new york there we have no ntmo-e aircraft going into there doug

ok

	(garbled/fra	gmented/unintelligible background conversation)		
1408	ntmo-e	ok uh there is now on the on united ninety three		
	doug	yes		
	ntmo-e	there is now a report of black smoke in the the last position i gave you fifteen miles south of johnstown		
	doug	from the airplane of from the ground		
	ntmo-e	uhh		
	ntmo-e	they're speculating its from the aircraft		
	doug	ok bud		
	ntmo-e	uhh who hit the ground that's what they're speculation it's speculation only		
	doug	ok		
	(garbled/fragmented/unintelligible background conversation)			
1410	doug	hey john		
	ntmo-e	yes		
	doug	do we have anything on delta nineteen eighty nine is she still heading to cleveland		

ntmo-e	delta nineteen eighty nine was returning to cleveland and they were no longer treating it like a highjacked aircraft		
doug	ok		
ntmo-e	i don't know if he's landed ok they last position of united i'm going to give some coordinates united ninety three		
doug	yes		
ntmo-e	three nine five one north zero seven eight four six west		
doug	zero seven eight four six		
ntmo-e	west		
doug	west		
doug	all right		
ntmo-e	you got the thirty nine fifty one north		
doug	ya thirty nine fifty one north zero seven eighty four six west		
ntmo-e	that's the last known position of united ninety three		
(garbled/fra	gmented/unintelligible background conversation)		
ntmo-e	we're down to twenty one hundred tracks in the united states doug if you care about that		
doug	twenty one hundred tracks now		

	ntmo-e	in the united states yes
	doug	most of those are out west right
	ntmo-e	correct or ohio and west
	doug	ok
1413	unknown	secret service has reporting an unconfirmed explosion a the lincoln memorial but we don't know if that's an airplane or a bomb
	unknown	ok
	unknown	unconfirmed explosion at the lincoln memorial
(garbled/		gmented/unintelligible background conversation)
	ntmo-e	doug
	doug	yeah
	ntmo-e	confirmation of a downed aircraft at the last report on united ninety three
	doug	thank you
	(garbled/fra	gmented/unintelligible background conversation)
1414	doug	hey john
	ntmo-e	yes

	doug	i've got to leave for just a second
	ntmo-e	all right
	(garbled/fr	agmented/unintelligible background conversation)
1416	doug	ok john i'm back
	ntmo-e	welcome back
	doug	the n m c c was uh confirming so was the white house that we issued a ground stop
1417	ntmo-e	air force one i understand has departed requesting a fighter es es escort that's what i'm hearing on on hot uh speakers here
	doug	ok
	(garbled/fr	agmented/unintelligible background conversation)
14:19	unknown	we believed that aircraft crashed fifteen miles south of johnstown pennsylvania but we have not confirmed that yet
	(garbled/fr	agmented/unintelligible background conversation)
	ntmo-e	the previously mentioned delta aircraft is on the ground at cleveland
1420	doug all	right thank you very much
	(garbled/fr	agmented/unintelligible background conversation)
1421		

unknown	i wanna i want to go down and (unintelligible) and tell em that pittsburgh is six aircraft from being full up and the airlines have to consider going somewhere else
(garbled/fra	gmented/unintelligible background conversation)
unknown	pittsburgh is six (unintelligible)
unknown	go somewhere else
(garbled/fra	gmented/unintelligible background conversation)
unknown	who'd we evacuate new york tracon
(garbled/fra	gmented/unintelligible background conversation)
doug	secret service john
ntmo-e	yes
doug	is trying to confirm that two f sixtens intercepted a seven sixty seven inbound to d c from j f k that's all i have
ntmo-e	i can't confirm that but i'll try
doug	ok
ntmo-e	bill do we have any reports that two f sixteens intercepted an uh seven sixty seven from j f k to d c secret service is reporting that
(garbled/fra	gmented/unintelligible background conversation)

1424	unknown	air force one has departed uh sarasota and uh was going to go to andrews but has requested a different destination and wants a fighter escort but he's not going to tell anybody where he's going (unintelligible) i though american seventy seven lost contact between kentucky and ohio but apparently (unintelligible)
	(garbled/fr	agmented/unintelligible background conversation)
1425	doug	john
	ntmo-e	yes
	doug	united one seventy five what's the status
	ntmo-e	united one seventy five uh let me see
1426	doug	i think john we're not working really anything else we're ok right now as far as suspect right except for one seventy five
	(garbled/fr	agmented/unintelligible background conversation)
	ntmo-e	doug
	doug	yeah
	ntmo-e	the manager of o'hare tracon apparently has ordered the tower and tracon evacuated uh we need somebody down there saying cease and desist we got aircraft going to chicago
	doug	oh for crying out loud ok what about united one seventy five

	ntmo-e doug	(unintelligible) one seventy five is not being tracked at this time i don't have an update all right
1427	(garbled/frag	gmented/unintelligible background conversation)
	doug	hey john john
	ntmo-e	yes
	doug	peter is on his way down to canoles to order 'em the controllers to stay or to the managers to stay
	ntmo-e	all right
	doug	at chicago
	ntmo-e	ok thank you and just for your information uh we have either a t c zero status or evacuation at uh ninety new york center dulles tower national tower and you heard about chicago and we're checking on the status of baltimore
	doug	ok thanks
1428	(garbled/frag	gmented/unintelligible background conversation)
	ntmo-e	hey doug
	doug	yeah
	ntmo-e	united one seventy five is assumed to be the second aircraft that crashed into the trade center

	doug	the second or the third
	ntmo-e	second
	doug	ok
1430	(garbled/fra	agmented/unintelligible background conversation)
	ntmo-e	was that another aircraft
	unknown	(unintelligible)
	doug	no they think the top of the tower collapsed
	ntmo-e	ok
	doug	i hope
	(garbled/fra	agmented/unintelligible background conversation)
	ntmo-e	ok have we found that american
	unknown	(unintelligible)
	ntmo-e	now that was american seventy seven right
	unknown	(unintelligible)
1431	ntmo-e	and why how do we get (unintelligible) tracking him over missouri if he that was a a in target a little while ago
	unknown	did you ever verify the lincoln memorial

	unknown	no
	unknown	ok
	(garbled/fra	agmented/unintelligible background conversation)
1433	unknown	tell ben that monty belger has ordered the chicago people back to their facility
	doug	john
	ntmo-e	yes
	doug	canaban a c f one is trying to get into d c we're telling him to either go into either martinsburg or to richmond
	ntmo-e	i i don't think they're going to open the airports for him
	doug	i'm sorry
	ntmo-e	yeah richmond might be good
	unknown	(laughter)
1434	doug	and uh department of justice was trying to get in i told them no to national they have to go somewhere else so
	ntmo-e	well right nationals an uncontrolled airport i suppose they can go in there if they want to

doug	uh well i don't care if it's the president coming back we're going them (unintelligible) airports right now
ntmo-e	ok
doug	that's unbelievable you looking at c n n pictures of the world trade center collapses
ntmo-e	i saw that collapse uh air force one is filing a random route by the way
doug	ok
ntmo-e	uh we don't know where they decided to go but they still don't have a fighter escort
doug	they still do not
ntmo-e	that's correct
doug	holy cow is the n m c c aware of this (off line) is anyone in touch with the n m c c (long pause) hang on a second
unknown	i never thought i'd see that in my life
unknown	this is this your worst nightmare worst nightmare
doug	secret service is reporting john
ntmo-e	yes
doug	uh one unknown aircraft eight miles out flying inbound

	ntmo-e	one unknown aircraft eight miles out ok
	doug	flying inbound secret service (unintelligible) tigerwasp is their is their call sign i guess that means they're on the alert
	ntmo-e	all right
1436	(garbled/fra	gmented/unintelligible background conversation)
	ntmo-e	hey doug
	doug	yeah
	ntmo-e	uh legal has a notam there do we'd like to ground stop all the v f r's too which we haven't done yet
	doug	ok
	ntmo-e	and legal has a uh the wording for that and they you guys need to issue that from downtown but we need to do that
	doug	i'll get on it
	ntmo-e	all right
	(garbled/fra	agmented/unintelligible background conversation)
	doug	yeah john do we know who's talking to the f sixteens who are going to hookup with air force one
	ntmo-e	i don't know i'll try to find out

doug ok

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1437		(garbled/fragmented/unintelligible background conversation)	
		ntmo-e	united ninety three
		doug	you there
		ntmo-e	united ninety three that's who you're describing
		doug	yeah yeah that's what i'm trying to tell them secret service is a little bit behind i think they're saying they're still getting reports of it
		doug	john
	1438	ntmo-e	ok boston center is now a t c zero apparently the region has found has received a threat about the facility to the facility at boston center so they're going down to skeleton staffing
		doug	go ahead and stop the ground stop for v f r's we're going to get the language out
		ntmo-e	ok
		doug	all right buddy
		(garbled/fra	gmented/unintelligible background conversation)
		ntmo-e	it's done right now
		doug	all right

(garbled/fragmented/unintelligible background conversation)

	doug ntmo-e	secret service is saying the aircraft they're talking about is coming up the potomac now all right
1439	(garbled/frag	gmented/unintelligible background conversation)
	doug	john are we still working we're not taking any airplanes right in that in that area
	ntmo-e	not that we're aware of that we can track uh
	ntmo-e	secretary of state november four wants is in cleveland center airspace and wants to land at andrews shall we approve that
	doug	ah christ hang on a second yeah let him come
	ntmo-e	we're gonna let him come i don't know if there'll be any air traffic controllers to work him
	doug	that's ok
	ntmo-e	all right
	doug	tell him that though
	ntmo-e	ok
	doug	ok

(garbled/fragmented/unintelligible background conversation)

	doug	ok secret service is saying that they believe united three hit camp david yeah
	(garbled/fra	agmented/unintelligible background conversation)
	doug	did you hear that last one john
	ntmo-e	united ninety three hit camp david
	doug	that's what they're saying that what secret service is reporting
	ntmo-e	thank you
	(garbled/fra	agmented/unintelligible background conversation)
1441	doug	all right ten two eight am they are agreeing they're confirming that they think united ninety three went did go into camp david
	ntmo-e	roger
	(garbled/fra	agmented/unintelligible background conversation)
	doug	philadelphia available as a landing site john
	ntmo-e	just a second
	ntmo-e	we're checking at this moment
1442	doug	we're checking stand by
	ntmo-e	philadelphia is available

	doug	are we sure we want to do that
	ntmo-e	uh well we haven't shut them down yet uh who wants to go there
	doug (garbled/fr	lord i don't know agmented/unintelligible background conversation)
	ntmo-e	i think that's someone else
	doug	ok so all right let me find out who that is that's asking it
	ntmo-e	ok
	doug	yeah so somebody in house here is asking john about philly
	ntmo-e	no air traffic command is someone else but ok
1443	doug	it it
	ntmo-e	i'll i'll take care of that
	(garbled/	fragmented/unintelligible background conversation)
1445	doug	john
	ntmo-e	yes
	doug	steve brown thinks we should leave philly open for now

ntmo-e	well we pretty much effected a scatana here we're going have everybody on the ground
doug	ok that's good
(garbled/fra	gmented/unintelligible background conversation)
ntmo-e	i think it be prudent for him to say right where he is
ntmo-e	we have i don't have jeff on the line i i i don't think so i i i if they canceled the meeting i guess they should come on home
unknown	(unintelligible)
doug	hey john
ntmo-e	i see some explosion at the federal office building or is that the
doug	that looks like that's from the world trade center
ntmo-e	ok all right
doug	uh all all federal office buildings evacuated in washington
ntmo-e	uh i'm sorry i can't read
doug	so listen so i know that colon powell is coming in we're trying to get the attorney general in
ntmo-e	um um
doug	so there maybe two aircraft coming into andrews ok

ntmo-e	all right
doug	i'll get you a call sign i know one of them is november four i don't know what the other one is i'll try to verify
ntmo-e	ok
(garbled/fra	gmented/unintelligible background conversation)
unknown	ok uh we're gonna have uh the secretary of state november four in cleveland airspace and somewhere the attorney general (unintelligible) around they're all gonna come into andrews
doug	john
ntmo-e	yes
doug	we need to we need to get the helicopter around the area down i don't know how we do that it's military (unintelligible) s c a t a n a and the military if we need to shut them down but we need to get them out of the airspace
ntmo-e	ok we'll do that right now
doug	ok
ntmo-e	ok
(garbled/fra	gmented/unintelligible background conversation)
ntmo-e	why is patrice allen-gifford calling for peter challan on another phone asking me to get all the aircraft inbound to 1 a

į.

1448 doug i don't know hang on a second

(garbled/fragmented/unintelligible background conversation) doug why is patrice allen-gifford (unintelligible) we need to know the number of aircraft inbound to los angeles ntmo-e (unintelligible) unknown oh you already go that from somebody else hey ntmo-e unknown (unintelligible) ntmo-e how many request time did we get this request (garbled/fragmented/unintelligible background conversation) doug so (unintelligible) did ask for that john but i don't know why she is calling you she can call somebody for that ok (garbled/fragmented/unintelligible background conversation) doug and you got someone they can call her i don't know just just let someone else deal with her doug hey john unknown (unintelligible) i heard you approve it

ntmo-e	no i didn't approve it anything uhhh the administrator says that we will let air november four and we'll let the attorney general land at andrews as long as we advertise there maybe not air traffic control services available
unknown	right now he's asked to go to richmond (unintelligible)
ntmo-e	that's an excellent place to go
doug	john
ntmo-e	yes
doug	yeah i think he's going to richmond now
ntmo-e	ok i've just been accused of approving that and i want to make sure it uh
doug	just hang on jeff wants to talk to you
ntmo-e	going to richmond ok
griffith	john
ntmo-e	go ahead
griffith	this is jeff ok um what what i need is a point of con a point of contact in each center on the east coast so just say east of the mississippi and i want to give you the name of a person captain myers commander in chief of the u s atlantic fleet his number is seven five seven eight three six three six five nine
ntmo-e	seven five seven eight three six and the last four

	griffith	three six five nine
	ntmo-e	three six five nine captain myers
	griffith	or three six three six
	ntmo-e	three six three six
	griffith	all right now what captain myers wants is a military point of contact meaning an f a a military liaison point of contact in each center that he can talk to because they're doing some stuff and they're getting some airplanes ready to move so they need to talk to have we activated the services call
1450	ntmo-e	ah we're in the uh services is activated
	griffith	ok
	ntmo-e	i think there's two people there
	griffith	ok so make sure we get um the cell doing what it's suppose to do but also please have someone call the captain and tell him who the p o c's are
	ntmo-e	all right
	griffith	ok uh you guys need to be in that loop too ok
	ntmo-e	all right
	griffith	thanks
	(garbled/fra	agmented/unintelligible background conversation)

1451	ntmo-e	hey doug
	doug ntmo-e	ok for peter
	doug	yes
	ntmo-e	there's twenty nine aircraft inbound to los angeles at this time all of them are international flights
	doug	at this all right buddy thanks
	ntmo-e	ok
	doug	and hey john
	ntmo-e	yes
	doug	jeff want to make sure for boston center you keep controllers there somehow
1452	ntmo-e	they have they have gone down to one per area there are controllers there
	doug	ok
1453	(garbled/fra	agmented/unintelligible background conversation)
	doug	hey john
	ntmo-e	go ahead

	doug	uhh american airlines is saying the last contact they had they think american seventy seven was the second aircraft into the world trade center and that he wasn't the one down on the ohio and kentucky state line they think that the last time they talked to him was in new york
	ntmo-e	ok
	doug	we need to validate that somehow
	ntmo-e	all right
	(garbled/fra	gmented/unintelligible background conversation)
1454	doug	the secret service is more screwed up than we are john you there (unintelligible) john
	ntmo-e	yes
	doug	uh secret service now is reversing their call they think the united did in south of johnstown and not at camp david
	ntmo-e	we can't reverse our calls on anything
	doug	(chuckle)
	ntmo-e	uh ok
	doug	so they're worse than we are right now
	ntmo-e	ok and uh you know there is one domestic flight inbound to los angeles right now

	doug	there is one
	ntmo-e	yeah the rest of 'em are uh oceanics
	doug	so it is twenty eight oceanic and one domestic then or twenty nine oceanic and one domestic thirty total
	ntmo-e	twenty eight and one
	doug	so it's twenty eight and one where is that domestic coming from
1455	ntmo-e	uhh (unintelligible) i don't have that i'll get it for ya
	doug	all right
	(garbled/fi	ragmented/unintelligible background conversation)
1456	ntmo-e	ok doug
	doug	hang on a second john
	doug	go ahead john
	ntmo-e	uhh where was i
	doug	i don't know where were ya
	ntmo-e	uh the domestic target that is no longer being tracked
	doug	ok i'm sorry hang on just

doug	john
ntmo-e	yes
doug	united one eighty two secret service is saying reported missing find out for me hang on and he was from boston to seattle and so john recap with me then when you get a chance
ntmo-e	uhh ok first of all we passed the l a information i'm getting pages uh
doug	don't worry about the pages i just gave it to jane and monty all right
unknown	my god
ntmo-e	just a second we have an airplane circling dulles airport at this time that nobody is uh talking to
doug	we do
ntmo-e	yes
(garbled/fra	gmented/unintelligible background conversation)
doug	all right so john
ntmo-e	yes
doug	american seventy seven just walk with me on the down list we think he went down he went down on the ohio kentucky state line

ntmo-e doug	that was a report from indianapolis center early yeah ok so ok american eleven we think was the first aircraft into the world trade center
ntmo-e	correct
doug	united one seventy five we're thinking went down
ntmo-e	no we're believing that was the second one
doug	the second aircraft in the world trade center is what we think
ntmo-e	that's what we think
doug	and then united ninety three went down about sixteen south of johnstown pennsylvania
ntmo-e	correct
doug	ok so that's all we have american is saying that they think american seventy seven saying they think their aircraft was the second one
ntmo-e	second one uh
doug	into the world trade center we can't confirm those two right there
ntmo-e	ok we had we had conversations about continental three thirty one earlier
doug	continental three thirty one right

	ntmo-e	is on the ground peoria the f b i is approaching the aircraft at this time
	doug	thank you
	ntmo-e	you're welcome
1459	(garbled/fra	agmented/unintelligible background conversation)
1500	doug	john
	ntmo-e	go ahead
	doug	i'm getting a thing from ah the possibility of c i a needing to uh (unintelligible) i'm not secure i can't talk about it but we may have to get a plan out we'll see i just got my head handed to me are you secure on the line john
	ntmo-e	no
1501	doug	ok can you be
	ntmo-e	no
	ntmo-e	hey doug
	doug	john
	ntmo-e	yes
	doug	do we divert all international flights even those going elsewhere than new york and washington or just those uh

	ntmo-e	we've diverted them from the east coast there they haven't been diverted from the west coast
		diverted nom the west coast
	doug	ok so if their inbound for the east coast anywhere on the east coast we divert them to canada
1502	ntmo-e	dulles and north yeah
	doug	ok dulles and north dulles and north we've diverted to canada ok including boston ok
	ntmo-e	correct
	doug	ok ok
	(garbled/fr	agmented/unintelligible background conversation)
	ntmo-e	ok doug
	doug	yeah
	ntmo-e	the uh diversion have been expanded to we're not taking any except for the fuel critical aircraft coming to the west coast as far as international departures
1503	doug	except for fuel critical ok john
	ntmo-e	all right
	doug	all right
	(garbled/fr	agmented/unintelligible background conversation)

(garbled/fragmented/unintelligible background conversation)

ntmo-e	hey mike validate the scope of the international diversions it was dulles and north we diverted to canada
unknown	(unintelligible)
ntmo-e	only for the east coast
unknown	(unintelligible)

end of tape one – side two